KSAU-HS ACCOUNT UNLOCK AND PASSWORD RESET GUIDE

**Step 1:** Go to [https://prset.ksau-hs.edu.sa/](https://prset.ksau-hs.edu.sa/)
Login using KSAU-HS Username and Password by selecting the domain from the dropdown list of Log on to

![Login screenshot](image1)

**Step 2:** Click the hyper link “click here” in the dialogue box to enroll.

![Enrollment screenshot](image2)

**Step 3:** Setup your security questions and answers

![Security questions screenshot](image3)

**Step 4:** Register your Mobile Number, it should be like “9665xxxxxxx”. Then press Enroll button

![Mobile number registration screenshot](image4)

**Step 5:** if the below box is displayed, then you have enrolled for the Password Reset Successfully.

![Success message](image5)